

The Clarity plan quick start guide

Learn how to search for care and check copay costs in a few simple steps.

Clarity makes it easy to understand your care options and avoid unexpected costs. Follow the steps below to try it on your own and see costs *before* you book your next visit.

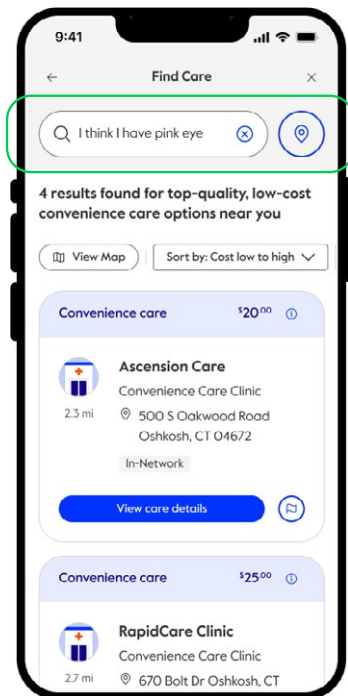
1. Log in on myCigna.com® or the myCigna® app

Open your [myCigna App](#) or download it now.* Or visit [myCigna.com](#).

2. Search for care your way

You can search by:

- **How you're feeling** such as "I think I have pink eye".
- **Where you want to go** like a convenience care clinic.
- **Doctor type** such as primary care provider.



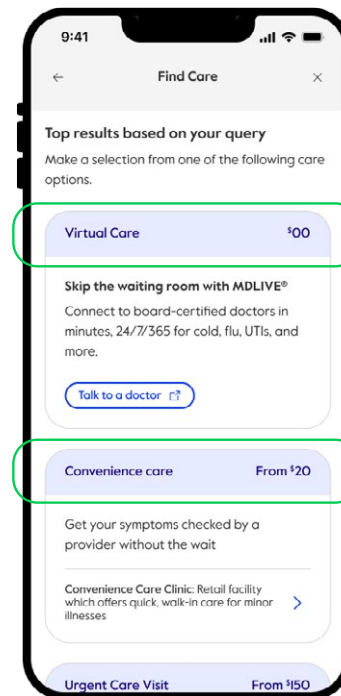
3. Compare providers and costs

In seconds, you'll see a list of your care options and their copays. Scroll through your search results to compare copay costs, distance from where you live and verified patient reviews.

The copay you see is the price you'll pay for getting that care, with that provider and at that location.

4. Make your appointment

Once you've decided on the right provider for you and your budget, call to set up your appointment. Or, if you're choosing a virtual care** option, follow the prompts on the screen.



Need help?

You can get personalized answers to questions about your plan through the AI assistant on myCigna. Prefer to talk to someone? Call your Clarity plan customer service team at [\[855.999.1525\]](#) to reach a live representative, Monday–Friday, 8 am–7 pm EST.

*The downloading and use of the myCigna App is subject to the terms and conditions of the app and the online store from which it is downloaded. Standard mobile phone carrier and data usage charges apply.

**Cigna Healthcare provides access to virtual care through certain third-party service providers. Such third-party service providers are solely responsible for the care and treatment they deliver. Benefits are subject to plan terms and conditions, including applicable exclusions and limitations. These services may not be available in all areas.

Not available in Hawaii.

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