

Cigna SureFit®

Delivering quality care close to home.



SureFit is an affordable health plan built around quality doctors and hospitals in your community. With access to in-network care across Florida, SureFit is designed for simplicity, value and confidence.

How SureFit works



Choose your PCP

When you enroll in the SureFit plan, you and each covered member must choose an in-network primary care provider (PCP). Your PCP is your main doctor for everyday care. If you do not choose a PCP, one will be assigned to you. You can change your PCP at any time by calling your Cigna One Guide® team or visiting myCigna.com®.



Care Coordination

Your PCP helps guide your care and connects you with in-network specialists¹ and hospitals when needed. These providers work together to keep things coordinated for you. Covered services are provided through the SureFit network, with urgent and emergency care² available when it matters most.



Access care

Your plan gives you statewide access to in-network primary care and specialty providers, hospitals and other facilities across Florida. To find in-network care, visit myCigna.com or search during enrollment at Cigna.com®. If you need help, your Cigna One Guide team is available to support you.

Cigna One Guide® is here to help

Your Cigna One Guide team is available to support you before and after you enroll. They can help you find in-network providers, choose a PCP, and understand how to use your plan.

During enrollment

- Visit Cigna.com
- Or call 855.244.6216

Once your plan begins

- Go to myCigna.com
- Download the myCigna App³



Offered by Cigna Health and Life Insurance Company.

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SureFit offers access to 76,000+ providers, as well as numerous hospitals, and health systems⁴, including:



Primary Care Physician groups:

- AdventHealth Bond Clinic, Inc.
- AdventHealth Medical Group
- AdventHealth Primary Care
- AdventHealth Primary Care+
- Baptist Health Quality Network
- Cleveland Clinic Physician Group
- Holy Cross Physician Partners
- Memorial Health Network
- Orange Accountable Care of South Florida
- Palm Beach Accountable Care Organization
- Pediatric Associates
- PrimeHealth Physicians
- University of Miami Physician Group



Hospital systems:

- AdventHealth
- Baptist Health System
- Bethesda Memorial Hospital
- Boca Raton Regional Hospital
- Broward Health
- Cleveland Clinic Health System
- Healthcare Systems of America
- Holy Cross Hospital
- Jackson Health System
- Jupiter Medical Center
- Lakeside Medical Center
- Martin Health System
- Memorial Healthcare System
- Mount Sinai Medical Center
- NBHD dba Broward Health
- Nicklaus Children's Hospital
- Tenet Healthcare
- University of Miami Health System
- Wellington Regional Medical Center
- Westchester General Hospital

24/7/365 virtual care

You have access to virtual care with U.S.-based, in-network doctors by phone or video⁵, available 24/7/365

You can register⁶ through **myCigna.com** to get started

Urgent and emergency care

Urgent care is available through in-network providers across Florida

Emergency care is covered anywhere, with access to emergency facilities worldwide

1. Except to see an in-network OBGYN or for behavioral health services.

2. For emergency and urgent care services as defined by your plan documents.

3. The downloading and use of the myCigna app is subject to the terms and conditions of the app and the online store from which it is downloaded. Standard mobile phone carrier and data charges apply.

4. As of 12/25. Pathwell Specialty network does not apply. Subject to change. For the most up-to-date listing of providers and hospitals visit Cigna.com.

5. Cigna Healthcare provides access to virtual care through certain third-party service providers. Such third-party service providers are solely responsible for the care and treatment they deliver. Benefits are subject to plan terms and conditions, including applicable exclusions and limitations. These services may not be available in all areas. As of 9/2025. Subject to change.

6. Children under age 13 are not permitted to register for a personal profile at myCigna.com.

Product availability may vary by location and plan type and is subject to change. All group health insurance policies and health benefit plans contain exclusions and limitations. For costs and details of coverage, contact a Cigna Healthcare representative. Cigna Healthcare products and services are provided exclusively by or through operating subsidiaries of The Cigna Group, including Cigna Health and Life Insurance Company (Bloomfield, CT).